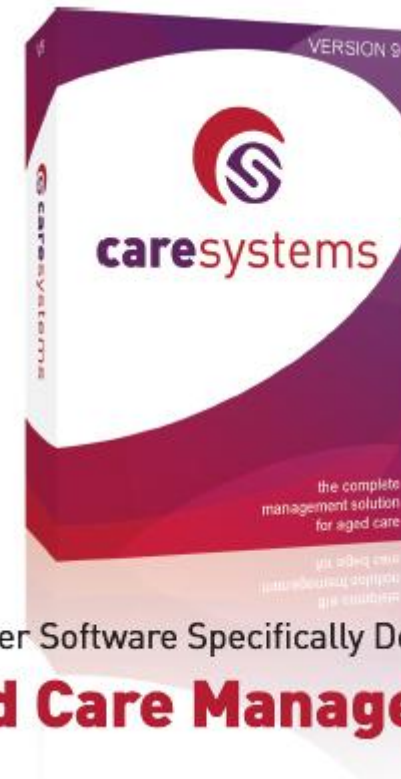


Care Systems 9.06.00 Release Notes

Released 27th January 2010



Computer Software Specifically Designed for
Aged Care Management

Changes in Care Systems 9.06.00 – Released 27th January 2010

Issue Reference	Issue	Status	Comment
General			
5770-1	Having multiple versions of Crystal Reports installed on one computer may result in compatibility issues in Care Systems or other programs that use Crystal Reports technologies.	Complete	The Care Systems 9 Installer has been changed to install Crystal files to the Care Systems directory, instead of a System directory.
8680-1	Ensure 64-bit operating system compatibility for Care Systems 9	Complete	64-bit installation files and instructions available on request. Please contact Care Systems for assistance with 64-bit installations.
8951-1	When Office 2007 is installed on a user's machine and they attempt to export a report they get the error... "An error has occurred. Some data may be lost".	No Action	This message is produced by the Crystal Reports system and at this stage cannot be avoided. The report will export if the OK button is clicked.
9088-1	Allow custom Crystal Reports to be run from within Care Systems 9 programs.	Complete	Report Viewer menu item is now available in all Modules under the Reports menu.

Issue Reference	Issue	Status	Comment
DBcare			
6621-1	Ensure ODBC connections created by DBcare have the "Suppress fetch warnings" and "Prevent driver not capable errors" options ticked. This avoids "Null value eliminated from Aggregate function" messages when printing some reports.	Complete	DBcare will automatically set these when creating an ODBC connection. Existing connections will need to be re-saved for the change to take effect.
9001-1	When creating a test database the Scheduled Backups are automatically scheduled on the test database. This often resulted in a non-live database being backed up rather than the live database.	No Action	This issue was resolved in an earlier version of DBcare. Install latest version to ensure compatibility.

Issue Reference	Issue	Status	Comment
BondCare			
5200-2 5387-2 7906-1 8876-1 8885-1 8918-1 8921-1	Changes to Bond Register Statement report: 1. Add Care Recipient ID to report output 2. Add Date of entry into original facility/original bond to report output 3. Add more specific refund event information for deceased residents, including date deceased, date probate or letters of administration supplied. 4. Add more specific refund event information if a resident leaves the service, including departure date and date notice was provided 5. Ensure refund transactions are displayed on report in all cases. 6. Add an Actual Event Date range to the report selection 7. Correct error in the displayed refund amount due when interest is payable to resident upon departure. 8. Add a termination date range to the report. By setting the Termination Date range to start at a future date all terminated bonds will be excluded from the report.	Complete	Report updated
5390-4 6860-1 8921-1	Changes to Bond Register Summary report: 1. Add grand totals for all accommodations at the end of the report 2. Update calculation of the Liability column so that balances are comparable to the Bond Ledger Period Report. The correct calculation is: Liability = Funds Receivable + Funds Received - Income. 3. Update display format to resolve sort order and pagination issues. 4. Add a termination date range to the report. By setting the Termination Date range to start at a future date all terminated bonds will be excluded from the report	Complete	Report updated
5390-2	Update the Bond Ledger Period Report to show Income, Receivable, Funds Held and Liability totals for all residents, not just for residents who had retentions deducted during the month.	Complete	Report updated

Issue Reference	Issue	Status	Comment
CashCare			
4930-1	Update the Reconciliation Report to include both Resident and non-Resident related transactions.	Complete	Report updated.
9182-1	TaxCare integration was inconsistent for transactions within the same batch which contain a combination of GST/no GST transactions that are allocated to the same GL income account code. The integration function applies a common GST tax code to the whole amount for each income account, which may result in an incorrect allocation to the GST clearing account.	Complete	Issue in the CashCare to LegiCare/TaxCare function corrected
9356-1	Update transaction notes on transactions posted to LegiCare from CashCare. Use current date as "Reconciled on" date in group notes field.	Complete	Implemented change.
9520-1	Receipt report returns an error when transaction entries within one transaction have different dates to one another.	Complete	Report updated

Issue Reference	Issue	Status	Comment
LegiCare			
9036-1	Balance Sheet reports are suppressing accounts with an opening balance but no YTD movement when the "Suppress Zero Values" flag is set.	Complete	Reports updated to check that Opening Balance and Opening Balance Last Year are Non-Zero before suppressing an account.
9162-1	LegiCare> Processing> Bank Reconciliation> Bank Reconciliation Listing report. Items which are reconciled and then de-reconciled are showing in both the Reconciled and De-reconciled parts of the report.	Complete	
9210-1/9153-1	Opening the Legicare [Reports - Final reports - Profit and Loss (Variance)] report shows no values in the Month Actual and Year Actual columns yet they do show in the Draft report.	Complete	Added missing values to report.
9360-1	LegiCare Account Maintenance screen is not setting internal database values for new records in some circumstances. Occurs on all Windows since Vista.	Complete	Fixed.

Issue Reference	Issue	Status	Comment
PayCare			
5808-1	Superannuation Contribution Return report. As the employer is now obliged to advise the super fund of the employees Tax File Number, include it in the Contribution Return.	Complete	Completed task.
8464-1	Adding a new period schedule for an old database, system will not allow you to enter a schedule with a recent date.	Complete	Fixed
8658-1	Update payslip report to display multiple net payments to employees separately on the report.	Complete	Completed task.
9019-1	Update the current pay Hours & Dollars report to report cost centre allocations broken by fixed split	Complete	Fixed.
9108-1	Allow PayCare to send payslips via email.	Complete	Implemented fully. See detailed notes later in this document.
9324-1	Update Payslip report to ensure the correct ABN is displayed for each employee. Previously the ABN was retrieved based on the first employee in the report range and used for all payslips.	Complete	Fixed
9494-1	PayCare Leave Usage function. Enhance this function to apply limits to daily payitems when calculating the number of units in the leave groupitem.	Complete	If the pay item is marked as a daily rate, the number of days the employee is on leave for (as entered in the leave management screen) is used as the units for the pay item.
9554-1	You can enter a new entry in the pay edit screen by just pressing the first number/letter of the pay item you want to pay. Pressing 0 on the Numeric Keypad doesn't insert a new payitem line as expected.	Complete	0 on numeric keypad now works correctly.

Issue Reference	Issue	Status	Comment
ResCare			
7765-1 7769-1 8598-1	After a resident returns from extended Hospital Leave, i.e. 30 days or more their ACFI status reverts to the Default status. This is the Default status of the resident before they entered hospital. In the case of a Low ACAT assessment this is currently NNN, for a High ACAT resident this is currently NLM. Ideally we need the system to identify this change automatically based on the duration of their hospital leave, effective from the day of their return. Note that this should not effect the 50% subsidy reduction whilst the resident is on extended hospital leave.	Complete	
8121-1	Subsidy Details report in Step 1 of the Subsidy Estimate and Reconciliation function. Ensure that if a resident moves from one accommodation to another within the same service that the report does not display this as a departure from, and an arrival to, the service.	Complete	This only applies when the report is not grouped by Accommodation
8121-2	Online Claiming Event Management. Ensure the system will not create "false" departure and arrival events for a resident when who moves from one accommodation to another within the same service.	Complete	
8133-1	Separate the resident billing end date from the resident departure date, to allow residents to be billed for the days after departure until the room is cleared. The resident subsidy functions will continue to use the actual departure date	Complete	Field added to the resident maintenance screen in the Accommodation History window.
8919-1	There is a potential issue with ACFI assessment when adding new lines to the RCS History. If an ACFI assessment is completed on one line, and this line is copied to create a subsequent line that is not an ACFI assessment (e.g. for an IT fee change), the record Detailed Assessment tick box is ticked by default. If the user unticks this box, the assessment date stays with the correct record.	Complete	Record ACFI assessment flag is unticked by default for new RCS History records.
9033-1	When running the Subsidy Calculation process the daily supported and un supported ratios are not calculated accurately enough. This results in border cases where a ratio which should be just above the threshold required for higher subsidies does not calculate as meeting that threshold.	Complete	Fixed.
9091-1	There appears to be a problem with the display of billing rate information on the statement when a rate change occurs within the period. The ledger report will display two lines for the billing rate, and the rate will be listed correctly. While the statement shows two lines, the rate is listed as the OLD rate on both lines. E.g. Billing Period 1/10/09 - 14/10/09. Billing Rate was \$13.75/day, until a rate change on the 10th to \$14.00/day. Ledger will show two lines, 9 days at 13.75, 5 days at \$14. The statement will show two lines, both at \$13.75.	Complete	
9111-1	Printing the Resident Contact Directory and Fire List reports may cause an error message in ResCare.	Complete	
9246-1	Unable to generate reversing workfiles for LegiCare transactions created through the subsidy reconciliation function.	Complete	Fixed.

9247-1	ResCare integration to TaxCare only works when the ResCare Transaction Type "Receipt" flag is set to no. All ResCare transactions should integrate to TaxCare based on their GST category.	Complete	Fixed. NOTE: This change may affect your integration settings and financial system behaviour. Please check the GST Tax Code on each of your ResCare Transaction Types before upgrading to Care Systems 9.6
9285-1	Do not allow the Accommodation Supplement to be reduced by an Adjusted Subsidy Reduction	Complete	Implemented change to the best of our knowledge. The Adjusted Subsidy Reduction is an old reduction that is paid to government or ex-government nursing homes. It is no longer paid to new establishments.
9294-1	Implement IT fee changes for Residents arriving on/after 1 st Jan 2010	Complete	Implemented fully. See detailed notes regarding this change later in this document.
9297-1	Check and if needed fix changes to the GRP and GOE events for Online Claiming for the Nov 28 Change.	No Change	No changes required as Care Systems 9 does not use these Online Claiming event types.
9344-1	Subsidy Calculation is not evaluating ACFI domains correctly when establishing whether an ACFI is High or Low, which is affecting some subsidy calculations.	Complete	Fixed.
9355-1	Please make it possible to see a resident's "DAILY FEE TYPE" e.g. Standard, Non-standard, Phased or Protected, on the classification line in the resident maintenance. If necessary to make room for this the Grandparent column could be deleted as it is rarely used.	Complete	Removed Grandparent column. Added Fee Type column.
9358-1	The drill down report on the Supported Ratio report (Reports - Management - Supported Ratio Report) display Respite residents. They are not included in the calculation, therefore should not be displayed on the drill down. This is only an issue with the display of the report, the respite residents are correctly excluded from the actual calculation process.	Complete	Fixed. Respite residents are no longer displayed.
9407-1	Issue with residents not showing on the Daily Bed Return Report.	Complete	Fixed.
9475-1	ResCare billing preview report (ResCare> Processing> Period Billing) is not working correctly when the Ledger Date used during the billing run is greater than 1/1/2010.	Complete	Fixed in patch to Care Systems 9.5 released on 4 th Jan 2010. Fix also included in 9.6 release.
9489-1	ResCare Subsidy Calculation. Payroll Tax Supplement should not be paid to residents with ACFI levels NNN	Complete	Fixed.
9490-1	ResCare Subsidy Calculation. Accom Charge Top Up Supp only applicable to Low Care residents, Trans Accom Supp only applicable to High Care residents. Ensure that the tests for High/Low care are consistent and mutually exclusive in the subsidy calculation code.	Complete	Fixed.
9495-1	Rescare report: Reports->Management->Monthly Activity has a hard coded list of years that you can choose from. The maximum year is 2009, will not let you select 2010.	Complete	Fixed.
9488-1	Reports in the subsidy reconciliation screen may display the message "Attempted to read or write protected memory" when they are accessed for a second time.	Complete	Fixed.
9505-1	Resident billing will reverse and re-bill a resident when ACFI level, pension status, or other maintenance screen setting is changed, even if the net rate of billing does not change. Update the billing engine logic to avoid re-billing unless the daily rate, accommodation or transaction type changes.	Complete	When a change occurs in the resident history which does affect the daily amount that change is now ignored and the billing will not be reversed and re-billed.
9509-2	Add a Resident Location Range to the Fire List and Birthday List reports	Complete	Completed
9553-1	When calculating respite occupancy for last 12 months, RRI subsidy logic is limiting the "respite usage" for each day to respite capacity value as entered on the accommodation> respite maintenance screen. The department does not appear to be applying this restriction.	Complete	Removed daily restriction on respite usage from subsidy calculation.

9574-1	A 2010 date cannot be selected in the Claim Advice report.	Complete	Fixed
9585-1	ResCare will crash in some situations if the resident maintenance screen is selected from the ResCare menu when the operator is not logged in to ResCare.	Complete	Fixed

Issue Reference	Issue	Status	Comment
RostCare			
7789-1	Maintenance - Domain - Domain Security. This screen is not editable.	Complete	Tested. Found to have been fixed in a previous release.
7892-1	Where a Shift that goes over midnight has a Main Break set the Employee Time Sheet report [Reports, Employee, Time Sheet] shows a large negative number of hours. This seems to occur regardless of the setting for the unscheduled break so it is a significant issue.	Complete	Fault no longer exists.
8276-1	Enter 2 instances of training eg. InService/Offservice on the main roster on a record. Then on the quick edit screen the times for the 2nd instance will be reversed resulting in an overnight training recording. In addition, the work hours and training hours of the shift are not displayed.	Complete	Fixed.
9339-1	There is an issue with the roster performance report (Reports - Employee - Roster Performance). If an employee works a shift on a particular day, and is on leave for another shift on that day, then the roster performance report will only show one of the shifts, not both.	Complete	Fixed report to show the leave and shift on separate lines.
9346-1	The save button on the domain maintenance screen (m/s Maintenance - Domain) is remaining enabled at all times. Changes to the screen are saved by pressing the save button. Normally, a save button would be grayed out unless a change had been made to the screen. Once this change is saved, the button should gray out again.	Complete	Fixed.
9484-1	Roster Quick Edit screen, changes to the "Use Default Day Type" setting are not being saved in some situations.	Complete	Fixed.

9294-1: ResCare - Income Tested Fee changes

When adding residents to the system, the (Financially) Assessed flag will now default to **Yes** and should be left at the **Yes** setting. The program will correct the billing where the Financially Assessed Flag is set to No initially at the next billing after the Financially Assessed Flag has been changed to **Yes**.

Remember that the normal billing process will only recalculate previously charged fees for one billing period prior to the current period.

Where the Financially Assessed flag is changed to **No** ResCare 9.6 works as follows

- Income tested fees entered on the Resident's maintenance screen will be charged to the resident from the 29th day of their stay onwards.
- Where no income tested fee has been entered for the Resident no extra fee will be charged to the resident.

Where the Financially Assessed flag is left at **Yes** ResCare 9.6 works as follows:

- Income tested fees entered on the Resident's maintenance screen will be charged to the resident from the first day of their stay.
- Where no income tested fee has been entered for the Resident no extra fee will be charged to the resident.

9108-1: PayCare - Sending Payslips by Email

Employer Email Setup

Details of the employer e-mail information must be set up.

Menu selection Setup, Admin, Email connection

Please ensure that valid entries are made for the following fields. The others may be left blank.

Code This identifies this e-mail sender. It is possible to set up multiple e-mail senders.

Description The Name of this e-mail sender

Mail User/Sender The e-mail address emails will be sent from. A copy of the payslips will also be sent here.

Mail Host Commonly referred to as the SMTP server address. Your network administrator should be able to supply this.

Employee Setup

The email address used is accessible on the Employee Maintenance Screen (Maintenance > Employee > Employee [Person tab]). It is recommended that you add the email address here when you are entering a new employee. You can also edit current employees but for this we recommend using the 'Edit employee email' screen described later.

Processing

Menu Selection: Processing > Reports > Payslips Email.

Note: Choosing 'Payslips Email' will allow you to create all your payslips not just the ones you want to send by email.

Enter full details into the Payslip Report - Arguments Screen. This is identical to how you would use the old one.

	From	To
Employee	AAAAANEW	AANEW
Cost center	A30	W80
Classification	100	190
Period schedule	FORTNIGHT	FORTNIGHT
Paper type	Secure	
Order by	Code	
Split leave	Into YTD & Past Yea	
Show leave	Available hours & day	
Show gross	<input checked="" type="checkbox"/>	Show super <input checked="" type="checkbox"/>
Show fringe benefits	<input type="checkbox"/>	Show class <input checked="" type="checkbox"/>
Show cls breakup	<input type="checkbox"/>	Show work giving <input type="checkbox"/>

Buttons: Next, Set Default, Cancel

Click **Next** to display the Payslip Report - Actions screen

You are about to generate 2 payslips.
Currently 2 can be sent via email.

What do you want to do?

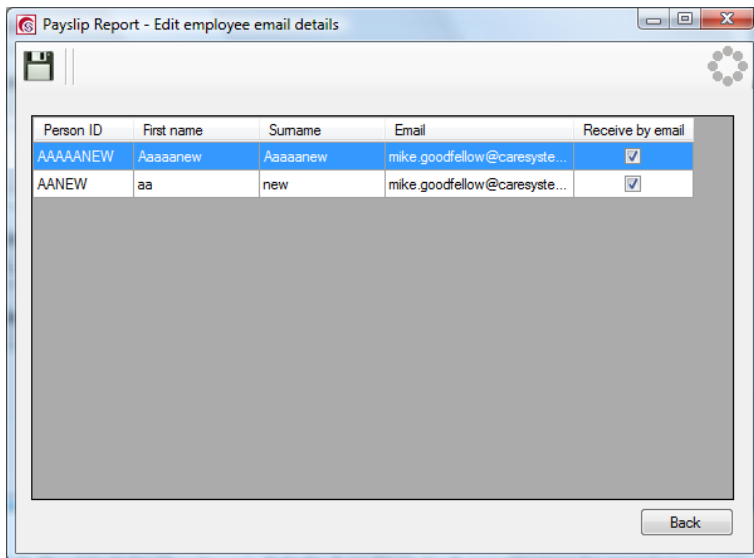
- Update employee details
- Send payslip emails
- Print payslips for people using email
- Print payslips for people not using email

Buttons: Back, Close

Please note that you may initiate the printing of hard copy payslips from this screen using the

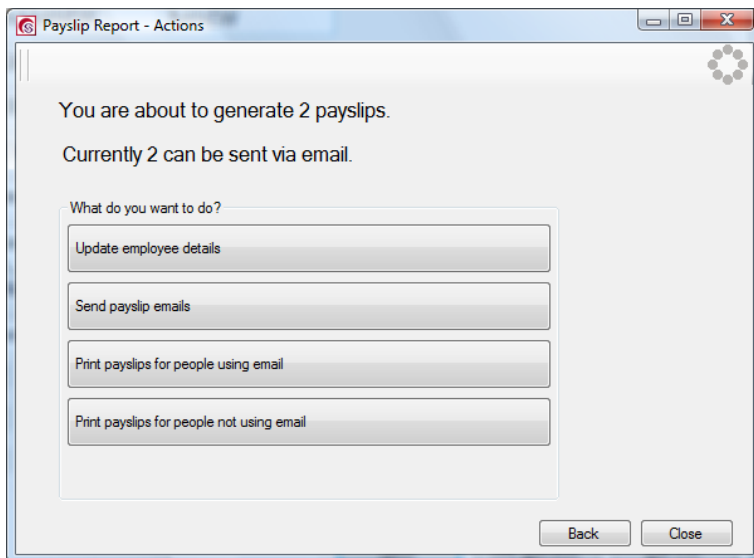
“Print payslips for people using email” & “Print payslips for people not using email” buttons. Neither will send emails.

Update employee details



Changes may be made to employee e-mail information on this screen
Click the Back button to return to the Payslip Report - Actions screen.

Remember to save before exiting!



Click **Send Payslip Emails** to move to the Payslip Report – Email Login screen

Email Login screen

Select the appropriate e-mail sender. The e-mail address of the sender will be displayed in the Username field. Normally this will do but in some cases the username may differ.

Enter the Password associated with this e-mail address. Your network administrator should be able to provide this information.

Click the Start button

A screen like this will be displayed for a successful send process

Person ID	First name	Surname	Email	Success
AAAAANEW	Aaaaanew	Aaaaanew	mike.goodfellow@caresyste...	<input checked="" type="checkbox"/>
AANEW	aa	new	mike.goodfellow@caresyste...	<input checked="" type="checkbox"/>

Buttons: Back, Retry Failed

Note that this screen simply indicates that the e-mail was sent. Some errors cannot be picked up at this point. In these cases, a delivery failed notice should be sent to the sender's email address.

Alternatively a screen like this will be displayed for an unsuccessful send process.

Failure sending mail.

Person ID	First name	Surname	Email	Success
AAAAANEW	Aaaaanew	Aaaaanew	mike.goodfellow@caresyste...	<input type="checkbox"/>
AANEW	aa	new	mike.goodfellow@caresyste...	<input type="checkbox"/>

Check that the set up details and password used are correct in this case.

Other Details

The payslips are attached to the email in PDF format. For employees to open them they will require a PDF reader like Adobe Reader or Foxit Reader.

The PDF attachment is password protected. The password is their employee code.